

HEALTH AND SOCIAL CARE SCRUTINY SUB-COMMITTEE MINUTES

21 JANUARY 2020

Chair: * Councillor Mrs Rekha Shah

Councillors: * Michael Borio * Chris Mote
* Dr Lesline Lewinson (2) * Natasha Proctor

Advisers: * Julian Maw - Healthwatch Harrow
* Dr N Merali - Harrow Local Medical Committee

* Denotes Member present
(2) Denotes category of Reserve Member

49. Attendance by Reserve Members

RESOLVED: To note the attendance at this meeting of the following duly appointed Reserve Members:-

Ordinary Member

Reserve Member

Councillor Vina Mithani

Councillor Dr Lesline Lewinson

50. Declarations of Interest

RESOLVED: To note that the following interests were declared:

Agenda Item 55 - Update on Recommendations Set out in the Scrutiny Report on Dementia

Councillor Dr Lesline Lewinson declared a non pecuniary interest in that she was a Visiting Lecturer in Health & Social Care for Bedfordshire University and that her father was in a Harrow Nursing Home. She would remain in the room whilst the matter was considered and voted upon.

51. Minutes

RESOLVED: That the minutes of the meeting held on 12 June 2019, be taken as read and signed as a correct record.

52. Public Questions

RESOLVED: To note that no public questions were received.

53. Petitions

RESOLVED: To note that no petitions had been received.

54. References from Council and Other Committees/Panels

None received.

55. Update on Recommendations set out in the Scrutiny Report on Dementia

The Health and Social Care Scrutiny Sub-Committee in September 2017 had agreed that a review should be undertaken on dementia friendly housing in the borough.

The research undertaken as part of this review had indicated the need for some long-term strategic thinking by the Council to ensure that it was able to meet and manage the needs of a growing ageing population with complex needs, utilising current resources and opportunities, against a backdrop of increasing financial pressures and limited resources.

Through the evidence gathered, five recommendations had been formed and the Sub-Committee received a report providing an update on the progress being made in relation to each of the recommendations as follows:

Recommendation 1 – Demand for Accommodation

- The results of the statistical modelling exercise to analyse demand, had estimated that by 2025 a range of between 153-580 people referred to the local authority could be catered for with Extra Care housing, depending on the type of provision and financial arrangements involved and relevant provision available to meet diverse cultural needs;
- Council departments had been working together to explore ways to increase the supply of Extra Care Housing for Older People in the Borough;

- there was currently one Extra Care scheme in Harrow, Ewart House (Harrow Churches Housing Association); however additional Extra Care homes were in the pipeline including Watkins House, having been transferred from Harrow Council to Harrow Churches Housing Association. The Wolstenholme & Rectory site (Harrow Churches Housing Association) would provide 57 units (replacing the 32 current units of sheltered housing on part of the site, thus a net increase of 25);
- the developer of Harrow View East / Kodak had been requested to provide an Extra Care housing scheme as part of the affordable housing contribution for the site; and
- opportunities for additional Extra Care developments were being reviewed on an ongoing basis.

Recommendation 2 - Developing a cost neutral solution for Extra Care Housing

- A number of site options would be explored including the potential for development on the Poets Corner site. The potential for existing older persons housing schemes to be upgraded to better meet the needs of frailer older people was also being considered; and
- a report on Extra Care Housing presented to Cabinet on 15 November 2018 had set out the Adults Social Care vision for extra care housing in Harrow and the strategy to increase the supply of extra care housing for older people in Harrow. Reports would be brought back to Cabinet as options were identified and business cases and funding arrangements developed.

Recommendation 3 - Production of Older People's Housing Strategy Update

A review of all the Council's published Housing Strategies was currently being undertaken and a new Strategy would be reported to Cabinet in 2019/2020 to include, amongst other things, a section on supported housing incorporating Housing for Older People including those with dementia.

Recommendation 4 - Refresh the Borough's Joint Dementia Strategy

- The final draft of the Harrow CCG and Harrow Council Joint Dementia Strategy 2018–2021, presented to the Health and Social Care Scrutiny Sub-Committee in October 2018, had outlined the significant progress that had been made since 2010 in a number of areas;
- the Strategy provided a framework for creating and empowering the dementia environment for people living with dementia and their families;
- the Strategy would be subject to scrutiny to identify potential gaps and learn from comments received;

- since publication of the Strategy work had been carried out collaboratively on delivering several themes forming the dementia Improvement Plan including: Admiral Nurses; Dementia Hub; A clear pathway for people living with dementia; single point of access; information and training;
- a new post-diagnosis pathway had been designed and was being tested before full implementation;
- a second Dementia Hub at the Bridge Centre, Christchurch Avenue, was launched on 16 April 2019 to complement the first Dementia Hub, known as 'Annie's Place'; and
- combined, the hubs were being accessed by up to 80 people per week with the running costs being met by Public Health's wider social determinants budget.

Recommendation 5 - Explore Opportunities for Increased Partnership Working

- Harrow Clinical Commissioning Group, the Local Authority and key Providers in Harrow had been working in partnership to develop and deliver integrated care initially for a subset of older adults, one group being the 65+ with dementia;
- in accordance with the publication of the NHS long term plan, the North West London Sustainable Transformation Partnership (STP) was developing their approach to create integrated care across North West London;
- Harrow CCG and Harrow Council were working with Providers, the newly established Primary Care Networks (PCNs) and the VCS to establish the Integrated Care Partnership (ICP) in Harrow;
- the Council had been working with Voluntary Action Harrow (VAH) to raise awareness of dementia diagnosis and support services among BAME communities; and
- in addition, VAH, as part of Harrow Community Action, was actively involved in the roll out of social prescribing in Harrow which aimed to address the needs of people who did not have a clinical or social care need and who could be making better use of services in the community or voluntary sector to help them improve their wellbeing.

In responses to questions from Councillors Mote and Dr Lewinson a number of issues were clarified/confirmed including the following:

- the preliminary results from the survey carried out indicated that users were very positive and appreciative of the support provided at the Bridge Hub;

- some uncertainty existed on whether the resources for next year to support dementia would be at the same level as this year's level;
- progress was being made to use assistive technology, including making greater use of the website to disseminate relevant information, to support those diagnosed with dementia to remain in their homes with feedback from carers also being positive;
- progress was being made to increase awareness of, and access to, services, especially amongst Harrow's older Black and Minority Ethnic Communities by, for example, providing more information on the website, holding training awareness events. providing guides and working with partner organisations including Voluntary Action Harrow; and
- progress was being made, for example the deployment of a pre-screening tool to reduce the number of people with dementia but not diagnosed.

The Sub-Committee, whilst recognising the need for more work, was pleased to note the progress that was being made to implement the recommendations.

RESOLVED: That the update report be noted.

56. Harrow Safeguarding Adults Board (HSAB) Annual Report 2018/2019

Under the Care Act 2014 the local Safeguarding Adults Board had 4 core (statutory) duties including one to publish an annual report. The Sub-Committee received a report attaching as an appendix the Harrow Safeguarding Adults Board (HSAB) Annual Report 2018 – 2019 which set out an overview of safeguarding adults activity undertaken in 2018/2019 by the Council and its key partners through the work of the HSAB.

The Annual Report also set out the progress that had been made against objectives, analysed the referrals received and outlined priorities for the current year (2019/2020).

Some examples of the work carried out by the HSAB in 2018/19 were highlighted in the covering report and included:

- the HSAB and HSCB third joint conference in January 2019 had focussed on the trafficking of adults and children into slavery and exploitation. Evaluation was almost 100% positive from the 150 multi-agency staff who had attended and there was a commitment from both Boards to continue collaborating on events in future years;
- *3 “deep dive” statistical reports (looking at an area of safeguarding work in more detail) had been presented to the HSAB in 2018/2019 – sexual abuse by location and national comparisons (twice). CNWL had*

also carried out a further analysis of the financial abuse statistics following the deep dive report presented to the HSAB in March 2018;

- Mind in Harrow had facilitated 4 scams and fraud awareness sessions attended by over 50 of their service users, reporting positive feedback from participants; and
- London Northwest Hospitals NHS Trust (Northwick Park site) had incorporated domestic abuse into the training provided to Trust staff and located two Independent Domestic Violence Advocates (IDVA's) in the Emergency Rooms at both Ealing and Northwick Park Hospitals to provide support to patients attending the hospital and as a crucial resource for front line staff delivering care.

The covering report went on to highlight some of the areas the Board intended to action in 2019/2020 and details of the support the Board received in terms of staff and resources.

The Sub-Committee was particularly asked to note the following changes since the 2017/2018 annual report and key messages:

- the appointment in June 2019 of Chris Miller as Independent Chair. Being also the Chair of the Children's Safeguarding Board the appointment provided more opportunities for bringing the work of the two Boards together;
- the inclusion of the issues highlighted in The Learning Disabilities Mortality Review Programme which had reviewed the deaths of people with a learning disability and to learn from these deaths;
- in Harrow elderly women remain the highest risk group with most abuse taking place at their home with family or partner being the most likely people alleged to have caused harm;
- the HSAB continued to prioritise awareness training for people living in their own home;
- Harrow remained slightly different to the national picture in respect of where the abuse took place with a greater number of concerns in the person's home and less than the national average in care homes;
- an important strand of the HSAB's work was prevention; and
- the Board's annual conference joint with the Children's Safeguarding Board on the topic Mental Health and Suicide Preventions across all Age Groups would be held on 31 January at the Harrow Arts Centre.

Following a question from Councillor Proctor for more details about the training programme, the Sub-Committee was advised that 1247 staff across all organisations had received some safeguarding adults training last year. Mind in Harrow had provided induction training to over 50 new volunteers on

how to report a safeguarding concern and the Council's Safeguarding Assurance Team had organised training sessions on a number of issues including diabetes awareness and dementia challenging behaviour. Comprehensive training was also provided for Council staff and basic training was also offered to Councillors with a session due to take place in March 2020.

Responding to a question from Councillor Borio about the key messages for the impending safeguarding adolescents peer review in mid November the Sub-Committee was advised that it would receive the response that the Corporate Director, People had prepared.

In connection with a question from the Chair, the Sub-Committee was informed that although all HSAB partner agencies were facing their own challenges, there was a strong commitment to safeguarding adults work in Harrow and whilst there was always more to do, progress was being made collaboratively.

RESOLVED: That the work undertaken in 2018/19 by the Harrow Safeguarding Adults Board, together with its action plan for 2019/20, be noted.

57. Update from NW London Joint Health Overview and Scrutiny Committee

The Council's on going participation in the NW London Joint Health Overview and Scrutiny Committee (JHOSC) had ensured that Harrow residents' perspectives were put forward to the NHS as it implemented the NW London Shaping a Healthier Future (SaHF) Programme.

In accordance with its role to receive regular update reports so that it could pick up any local issues and feed into JHOSC agenda and planning deliberation, the Sub-Committee received an update on the discussions that had taken place at meetings of JHOSC on 21 June and 22 July 2019.

These discussions had included a discussion on the case for a single CCG and borough arrangements for the development of integrated care in the light of the decision of the Secretary of State for Health in March 2019 to close down the SaHF programme and develop a new plan for health and care in NW London. The JHOSC had responded to the proposal in August 2019.

The Sub-Committee noted that the JHOSC were developing a protocol for change to include a revision of its terms of reference to reflect the closure of SaHF. Items on the long term plan and the NHS Estates Strategy would be included in the agenda for the next meeting of JHOSC on 27 January 2020.

The Sub-Committee particularly noted that the NW London Collaboration of CCGs was engaging the public and stakeholders on the new local plan for health and social care and how this would align with the NHS long-term plan and looked forward to receiving updates on the engagement process.

RESOLVED: That the update on the work of NW London Joint Health Overview and Scrutiny Committee be noted.

58. Date of Next Meeting

The Sub-Committee noted that the meeting due to be held on 3 February 2020 had been postponed to 3 March 2020.

(Note: The meeting, having commenced at 7.30 pm, closed at 8.23 pm).

(Signed) COUNCILLOR REKHA SHAH
Chair